

## **Uprising – Wall Supervisor Role Description**

Uprising is a world-class bouldering, yoga and gym facility in Waltham, Christchurch.

- The Wall Supervisor role can be permanent part time or permanent full time
- The role will be based at 199 Ferry Rd and may occasionally require some travel
- The position of wall supervisor reports to the assistant manager

### **Responsibilities include:**

- Opening and closing the facility and assisting with opening and closing of cafe
- Working closely with the other front of house staff to ensure clear communication between cafe and wall
- Cash handling and reporting
- Managing incidents, accidents and hazards in accordance with the Uprising Safety Management system
- Monitoring daily operation of the facility to ensure safe operations
- Receiving and administrating stock in the Uprising Pro Shop
- Monitoring the Uprising inbox, responding to customer bookings and inquiries
- Assisting the management team and leading assistant staff in the completion of daily operational tasks including cleaning, maintenance and administration
- Complying with security, safe operation policy and all health and safety legislation
- These responsibilities are in addition to those of the Gym Assistant Role

### **Essential qualities:**

- Provision of exceptional communication and customer service
- Active climber with knowledge of the indoor climbing gym environment
- Relevant experience working in the climbing or outdoor industry
- Ability to work as part of a team and lead by example
- Self motivated and able to work under own initiative
- I.T savvy with basic knowledge of Google Suite
- Professional appearance and friendly nature



- Current first aid certificate and relevant experience managing common bouldering incidents

### **Hours of work**

The role will include a variety of 8 hour shifts between the hours of 6:45 am and 10:30 pm including weekends, and with flexibility around hours worked.

### **Remuneration**

Remuneration will be based on suitability for the role at or above industry standards.

**Applications to be emailed to [climb@bouldering.co.nz](mailto:climb@bouldering.co.nz) no later than 12/04/2024**

We apologise that we may not be able to respond to all applicants.