

Covid-19 Level 2 Safety Plan for Uprising 199 Ferry Rd (amended 07/09/2021)

We identify that operation of the facility does present a risk of staff and customers being exposed to and or transmitting Covid-19. We also recognise the importance of maintaining operations at Uprising for both the community and our team. We are following the guidance provided by Covid19.govt in providing a Safety Plan for Level 2 Operations. This is in addition to our existing safety management system. The plan will be responsive to changes in government guidelines. It is our intention to keep Level 2 restrictions in place until close of business on Sunday the 14th of Feb or until further government updates are provided.

How will we manage the risks associated with re-opening Uprising and how will we operate in a way that continues to keep staff and customers safe?

Hygiene

Mask use is mandatory throughout the facility unless you are climbing, exercising, or practicing yoga, we encourage mask use at all times.

Anyone with covid symptoms must stay home

Anyone entering the facility will be required to wash their hands on arrival and prior to leaving the facility.

Regular hand washing and hand sanitising will be encouraged and prompted for both staff and customers.

An extensive sanitising and cleaning schedule will be in place at all times (see Sanitisation Schedule 2.0)

Yoga teachers will be sanitising used yoga mats after the class

Shower facilities will not be in use during Level 2.

Physical Distancing

Uprising will be operating with strict 2m social distancing throughout the facility. At times we may need to limit capacity to maintain this distance.

Signage and staff intervention will be used to maintain the 2m physical distancing of customers in the facility as much as is practicable

1m physical distancing between staff will be prompted and maintained as much as is practicable

A minimum 1m physical distance between seated cafe customers will be maintained

Yoga classes to be capped at 8 people and the fan will be kept running

Contact Tracing

All staff users, cafe customers, visitors and contractors will sign in via the "Tracing" QR code or via the paper sign in sheet without exception

User Changes

Birthday party and catered group bookings are currently suspended

Blocland capped at 5 climbers - supervision ratios for Blocland remain as per Level 1

Climbing classes remain active with capacity restrictions and adapted coaching

Yoga classes reduced to 8 people per class with social distancing

Table service or take away only for cafe customers

Rental Equipment

Rental chalk will not be available during Level 2

Shoes will be available to rent.

After each use they will be sanitised with hospital grade disinfectant and left to dry.

Only dry shoes will be available to rent, this will mean limited availability.

Yoga participants encouraged to bring their own yoga mat, compulsory for self practice

Pro Shop

To reduce contact with staff and contamination of stock we will limit the number of customers in the pro shop to a maximum of 2 + one staff member

Customers may try on shoes providing they sanitise both their hands and their feet prior to trying shoes on

Customers will not be able to try on apparel prior to purchase, any apparel returned will be out of circulation for 24 hours.