

# Uprising HQ – Café Assistant Role Description

Uprising HQ is a brand new world-class climbing, yoga and gym facility opening in Waltham, Christchurch in late March 2019.

This will be one of the largest facilities of its type in the Southern Hemisphere and right in the middle of the building, the heart of this community space will be an amazing café.

We are looking for multi-talented members of our community to take on the role of cafe/gym assistant. This role will be fast paced. Using your incredible barista skills to serve Uprising Prima blend coffee one minute and calling upon your exceptional customer service to welcome customers to our facility the next.

Being someone who regularly climbs or does yoga, you will be able to relate to our community and strive to exceed their expectations at all times.

Responsibilities include:

- Provision of exceptional communication and customer service
- Blow people's minds with your barista skills
- Check-in existing customers and induct new customers to the facility
- Assist the Cafe Manager with food preparation and cleaning
- Assist the General Manager with daily operational tasks
- Use of POS systems, cash handling and gear sales.
- Respond to customer inquiries and take phone/email bookings.
- Comply with security, safe operation policy and all health and safety legislation

Essential qualities:

- Proven barista skills
- Active climber with knowledge of the indoor climbing gym environment
- Experience in a fast-paced customer service role
- Ability to work under pressure in a calm, efficient and tidy way
- Professional appearance and friendly nature
- Willingness to assist in a wide range of daily tasks
- Attention to detail maintaining a clean, hygienic environment at all times
- Ready to fit in amongst our totally rad, slightly eccentric team of staff

Desirable

- Current first aid certificate
- Experience working in an indoor climbing gym environment
- Food prep/kitchen hand experience

The role could be suitable for both part-time and full-time candidates and will include a variety of shifts including weekends and evening with flexibility around hours worked. The job is based at 199 Ferry Road and will occasionally involve some travel. Remuneration will be based on experience and at or above industry standards.

Applicants for this position should have NZ residency or a valid NZ work visa.

Start date is flexible but around March 17th to allow around 2 weeks of training preparation prior to opening.

Resumes and general enquiries can be forwarded before 1 February 2019 to:

Sefton Priestley

Managing Director  
Uprising Boulder Gym  
Email: [sefton@uprising.co.nz](mailto:sefton@uprising.co.nz)  
Mobile: +64 21 0550 568

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